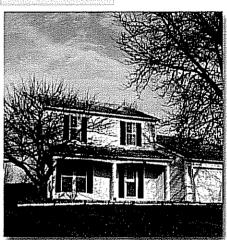
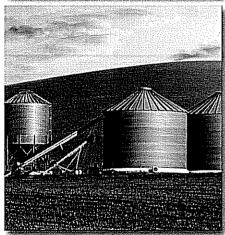
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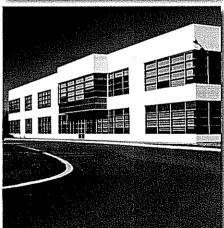














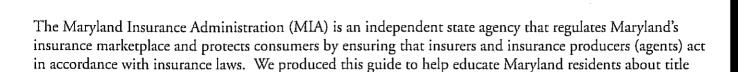
Insurance Administration

### A CONSUMER GUIDE TO

# TITLE INSURANCE



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Introduction

insurance.

The Insurance Administration is also responsible for investigating and resolving complaints and questions concerning insurers that do business in Maryland.

## ● ● ● What Is Title Insurance? ● ● ●

Title insurance protects real estate purchasers and/or lenders from losses that arise after a real estate settlement, but result from unknown liens, encumbrances or other defects upon the title that existed prior to settlement. Examples of title defects include outstanding property taxes not paid by a previous owner, fraud or forgery of a prior deed or transfer, or a spouse or unknown heir who steps forward to make a claim against the title. If a claim were made, defending the claim could cost thousands of dollars in attorney fees and, if the claim were valid, could even cause you to lose the property itself. A title insurance policy provides coverage for legal defense, as well as the coverage amount listed in the policy, which usually equals the purchase price of the real property.

# ● ● ● ● Who Is Protected By Title Insurance? ●

For most Americans, purchasing real estate represents the largest single investment we will make. Given the cost of real estate, very few of us can purchase our homes, vacation or investment properties by paying cash. Instead, we borrow the funds from banks, saving and loans, mortgage companies or other lenders, granting them a secured interest in the property. One of the conditions that lenders place on the buyer is that a lender's title insurance policy be purchased in an amount equal to the mortgage loan. A lender's policy only protects the financial institution in the event that a valid title claim arises. In a worst case scenario, a buyer could make mortgage payments for 20 years when an unknown title defect comes to light, creating a valid claim that causes the buyer to lose the title. The lender would be covered, to the extent of the outstanding mortgage, and the owner could lose the property and all equity acquired over the 20 years that he "owned" the property.

There is an option available to the buyer to avoid the scenario outlined above – the purchase of an owner's title insurance policy to protect your interest in the real property. If the decision is made to purchase an owner's policy and a lender's policy at the same time, there may be considerable premium savings. In the title insurance business, this is known as a "simultaneous issue" and the premium rates charged for the owner's policy will be calculated on the difference between the amount of coverage provided to the lender (amount borrowed) and the amount of coverage provided to the owner (purchase price).

# ● ● ●How Is A Title Insurance Policy Different From Other Types Of Insurance?● ● ●

Before real property is transferred from the seller to the buyer, a title search must be conducted. Title searches are usually conducted by an attorney who researches the land records in the county court house and documents the chain of ownership of the property. The purpose of a title search is to identify all prior owners, outstanding liens, encumbrances, encroachments, rights of way, easements and the like associated with the real property, so that the buyer is aware of them prior to settling on the property. As such, the title search can eliminate most of the risk from the transaction. Anything that is identified during the search will generally be excluded from coverage under the title insurance policy, since these liens, encumbrances, etc. are now known and should be satisfied at the time of settlement so legal title can be transferred.

However, something may be missed during the search process, which could result in a claim being presented at a later date. Since the defect was not known at the time title was transferred, coverage would be provided by the title insurance policy. In this respect, title insurance is different from all other types of insurance coverage. It protects you against events that occurred before the policy was purchased as long as the title defect was not discovered at the time of the title search, whereas property, casualty, life and health insurance policies protect you against events that occur after you purchase the policy.

## ● ● ● ● How Do I Purchase A Title Insurance Policy?●

Title insurance policies are paid for at the time of closing through a one time premium charge that will be listed on the settlement sheet, commonly known as the HUD-1.

In Maryland, all insurance companies must possess a certificate of authority from the MIA to conduct insurance business lawfully in the state. Title insurance companies are subject to all capital and surplus requirements, as well as laws that require them to submit their policy forms and rates for approval by the MIA prior to issuing a policy in the state. Most title insurance companies appoint producers (agents) to underwrite the risks, collect the premiums and issue the title insurance policies. These producers also conduct the settlements or closings, and escrow funds for mortgage payoffs, taxes, closing costs, realtor commissions, etc. The producers must be licensed by the MIA as well.

Some title insurance companies also will provide escrow or closing services directly, as well as underwrite and issue the title insurance policy.

The buyer decides who will conduct the closing and issue the title insurance policy. While the real estate agent or broker may suggest or recommend a title insurance producer, the buyer is under no obligation to retain the services of that company. Additionally, some real estate firms or mortgage companies have "affiliated business arrangements" with certain title insurance producers or insurance companies. If one of these arrangements exists, it must be disclosed to the buyer in writing so that the buyer can make an

informed decision. The federal Real Estate Settlement Procedures Act (RESPA) prohibits kickbacks and referral fees among persons involved in real estate settlements.

Before choosing any firm to conduct the settlement, the buyer should contact the Maryland Insurance Administration to verify that the firm and/or insurer is licensed to conduct business in the state. Only licensed producers can conduct settlements, so the buyer can also check to see if the individual settlement officer possesses a valid license, as well. This information is available on our web site, <a href="https://www.mdinsurance.state.md.us">www.mdinsurance.state.md.us</a> or you can also call us at 410-468-2000 or 1-800-492-6116 to check the licensing status of a producer or insurance company.

Please understand that the premiums charged for the title insurance policy must be on file and approved by the Maryland Insurance Administration; however, many of the fees, such as courier fees and document preparation fees charged by the title insurance producer or insurer at closing are not regulated by law or regulation. As such, the companies are free to charge whatever fees the market will bear. So, it may pay to contact more than one title insurance company or producer to ask what the fees will be for the services provided and whether any fees can be waived. In the Appendix of this Guide is a sample HUD-1, or settlement sheet. The fees that can vary from firm to firm have been highlighted. So, if you are shopping for a settlement company, you can ask what each would charge for those

Additionally, the buyer should always ask the seller if he or she purchased a title insurance policy when the property was purchased, and if so, the name of the company issuing that policy. Many title insurance companies include in their rate filings premium discounts commonly referred to as "reissue rates." If the same insurance company has already underwritten the risk and has issued the prior policy, the title search can be shortened, since the chain of title has previously been researched and documented. In that case, the attorney would only need to "bring to date" or search the title from the current owner through the date of settlement. Since most of the work was done previously, the cost to underwrite and issue a new policy for the buyer and/or lender is much less and will be reflected by discounting the premium.

services to make sure that you are paying a reasonable amount.

If you are refinancing your principal mortgage, reissue rates on the lender's policy may also be available provided you purchased an owner's title insurance policy when you purchased your property.

# Other Information That You Need To Know About The Settlement Process

Under federal law, a borrower must be given a copy of the HUD-1 settlement statement at or before the settlement. Federal law also gives the borrower the right to request that a copy of the HUD-1 settlement statement be given to him one business day before closing. We encourage you to exercise this right so that you will have time to look over the numbers and make sure that everything is in order before you appear at the settlement table. You should advise your title insurance producer or insurance company that you want a copy the day before your settlement early in the process so that they are able to comply with the request.

The Maryland Insurance Administration only has authority to regulate the business practices of the title insurance producers and title insurance companies. The majority of producers and insurers strive to comply with the insurance laws and regulations; however, from time to time, problems arise after a settlement is conducted. Examples include the failure to payoff a prior mortgage, other lien or encumbrance; record the deed, deed of trust, mortgage or mortgage release; charge and collect the appropriate premiums; issue the title insurance policies; and provide copies of legal documents to the buyer. In other cases, there may be a misappropriation of escrow funds or a falsification, or forgery of closing documents. If you believe that anything like this has occurred, please contact the Maryland Insurance Administration at 410-468-2000 or toll free at 1-800-492-6116 and ask to speak to a property and casualty insurance investigator. You may be asked to send a letter detailing your concerns and to attach all documents that support your position. You can also file a complaint online at www.mdinsurance.state.md.us and then forward any documentation to support your position by mail.

There are many other players in any real estate transaction, such as real estate agents or brokers, buyer's agents, attorneys, mortgage brokers, banks, lenders, loan officers (mortgage originators) and sellers. If you encounter any problems with those entities, there may be other state and federal agencies that can assist you.

The Department of Labor, Licensing and Regulation regulates the financial services industry, as well as the real estate industry. For information on, or to file a complaint against state chartered banks, credit unions, mortgage brokers, lenders and loan officers (mortgage originators) you can contact:

#### Department of Labor, Licensing and Regulation

Commissioner of Financial Regulation 500 North Calvert Street, Suite 402 Baltimore, MD 21202 (410) 230-6100

Fax: (410) 333-3866 or (410) 333-0475 E-mail Address: finreg@dllr.state.md.us www.dllr.state.md.us/finance

For information on, or to file a complaint against real estate agents or brokers, you can contact The Maryland Real Estate Commission at:

#### 500 North Calvert Street

Baltimore, MD 21202-3651 (410) 230-6230 Fax (410) 333-0023

E-mail Address: mrec@dllr.state.md.us www.dllr.state.md.us/license/occprof/recomm.html

If your problem involves a federally-licensed lender, you must determine which agency has jurisdiction. If the lender is a national bank, you may contact:

#### Office of the Comptroller of the Currency

Consumer Complaints and Assistance Group 1301 McKinney Street, Suite 3450 Houston, TX 77010 1-800-613-6743 Fax: (713) 336-4301

E-mail Address: Customer.Assistance@occ.treas.gov www.occ.treas.gov

If the lender is a federal credit union, you may contact:

#### **National Credit Union Administration**

Consumer Assistance Hotline 1755 Duke Street, Suite 6043 Alexandria, VA 22314-3428 (703) 518-6339 (800) 755-1030

www.ncua.gov and click the tab for "Resources for Consumers"

If the lender is a federally-chartered savings and loan or savings bank, you may contact:

#### Office of Thrift Supervision

Consumer Affairs, Southeast Region P.O. Box 105217 Atlanta, GA 30348-5217 (404) 888-5631 Fax: (404) 888-8599 www.ots.treas.gov

If you are unsure which agency regulates your lender, you may be able to determine this by going to the Federal Deposit Insurance Corporation's web site at www2.fdic.govlidasp/index.asp and entering the name of the institution into its bank finder search. You can also contact one of the above agencies, and a staffer may be able to direct you to the proper agency.

Finally, additional information regarding buying a house and settlement procedures can be found on the United States Department of Housing and Urban Development's web site (www.hud.gov).

## The Maryland Insurance Administration's primary role is to protect consumers from illegal insurance practices by making certain that insurers and producers doing business in Maryland act in accordance with

The Maryland Insurance Administration's primary role is to protect consumers from illegal insurance practices by making certain that insurers and producers doing business in Maryland act in accordance with State insurance laws. You may contact the Insurance Administration to file a complaint against an insurer or producer who you believe is not acting in accordance with Maryland law.

Maryland's insurance laws not only govern insurers' conduct — they also protect Maryland consumers.

Insurers are prohibited from settling claims in an arbitrary and capricious manner. This means that insurers' claim settlement practices must be fair, nondiscriminatory and adhere to Maryland insurance laws.

If you feel that your insurer has acted improperly, you have the right to take action by filing a complaint with the Maryland Insurance Administration. However, some disputes may be governed by your policy's terms and may not be a problem the Insurance Administration can resolve for you.

Complaints must be received in writing. Please provide as much detail as possible, including copies of pertinent documents. A trained, professional investigator will handle your complaint. The investigator will contact the insurer/producer to try to resolve the issue. Meanwhile you will be advised of the steps being taken on your behalf. Complaint files are not closed until the Insurance Administration has made a determination regarding the complaint.

To request additional information or to file a complaint, please contact the Maryland Insurance Administration's Consumer Complaint Investigation Division at 410-468-2000 or toll-free at 800-492-6116. Consumers also may file their written complaint in person, by mail or on-line at www.mdinsurance.state.md.us. Under Consumer Information, click on File a Complaint.

### Appendix: HUD-1 Form

A. Settlement Statement		rtment of Housing Development		OMB Approval No. 2502-029 (expires 11/30/200
B. Type of Loan				
	Number;	7. Loan Number:	8. Mortgage	insurance Case Number:
C. Note: This form is furnished to give you a statement				
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G. Property Location:	ŀ	l. Sattlement Agent:		
	<b>3</b>	lace of Sallement:		I. Settlement Date:
J. Summary of Borrower's Transaction		K. Summary of Seller's		
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101. Contract sales price 102. Personal property		401. Connact sales pric	8	
103. Settlement charges to borrower (line 1400)		403.		
104.		404.		
105.		405.		
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120. Gross Amount Due From Borrower 200. Amounts Paid By Or in Behalf Of Borrower	1	420. Gross Amount Du 500. Reductions In Am		
201. Deposit or earnest money	1	501. Excess deposit (se		
202. Principal amount of new loan(s)		502. Settlement charges		
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220. Total Paid By/For Borrower	and the second s	520. Total Reduction A	mount Due Seller	
300. Cash At Settlament From/To Borrower		600. Cash At Settlemer	nt To/From Seller	
301. Gross Amount due from borrower (line 120)		601. Gross amount due		
302. Less amounts paid by/for borrower (line 220)	<u>{</u>	) 602. Less reductions in	amt, due seller (line 5	20) ( )
303. Cash From To Borrower		603. Cash 🔲 To	From Selle	<u>r</u> .
Section 5 of the Real Estate Settlement Procedures Act the following: • HUD must develop a Special Informati persons borrowing money to linance the purchase of ree to better understand the nature and costs of real estate s • Each lender must provide the booklet to all applications treceives or for whom it prepares a written application to finance the purchase of residential real estate; • Lender distribute with the Booklet a Good Faith Estimate of the that the borrower is likely to incur in connection with the disclosures are manadatory.	ion Booklet to he sidential real estat etilement service: ants from whom o borrow money t s must prepare an e settlement cost	p standard form to be used to disclosure of all charges third party disclosures the pertinent information dustrials to shopper.  The Public Reporting B to average one hour petitions, searching existing needed, and completing This agency may not circle.	sed at the time of los simposed upon the bi- that are designed to uring the settlement p urden for this collection response, including g data sources, gathe g and reviewing the collect this information is it displays a currents.	O develop and prescribe this van settlement to provide full provide the betrower with provide the betrower with process in order to be a better on of information is estimated the time for reviewing instruc- ting and maintaining the data collection of information, and you are not required to ally valid OMB control number. all to confidentiality.
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Fees can vary from title agent to title agent

This consumer guide should be used for educational purposes only. It is not intended to provide legal advice or opinions regarding coverage under a specific insurance policy or contract; nor should it be construed as an endorsement of any product, service, person, or organization mentioned in this guide.

## Persons with disabilities may request this document in an alternative format.



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